



Quality Policy Statement

Fosco Hayes Hurdley Ltd is a digital print company based in Hockley Birmingham.

Fosco specialises in the use of digital print for the production of outdoor advertising, retail Point of Sales (POS) displays, banners and small format print.

The management and all who work at Fosco Hayes Hurdley Ltd are committed to providing the highest possible level of service in satisfying and exceeding the requirements of our customers.

In order to ensure that we achieve excellence in all our activities we have implemented a formal quality management system, which satisfies the requirements of BS EN ISO 9001: 2015.

The company's objectives which underpins the quality management system are:

1. Maintain awareness of our customers' needs and requirements.
2. Meet and exceed our quality assurance objectives.
3. Monitor customer satisfaction with a view to meeting and, where possible exceeding our customers' expectations.
4. Strive for continual improvement of the Business Management System.

The quality policy and management system are reviewed and updated regularly to take account of changing circumstances and customer requirements.

All staff are made aware of this policy and actively participate in its achievement.

A handwritten signature in black ink, appearing to read 'D. Hurdley', is positioned above a horizontal line.

Managing Director

