

Integrated Business Management System

BS EN ISO 9001:2015 & BS EN ISO 14001:2015

1. Scope

This manual describes the Integrated Management System (IBMS) of Fosco Hayes Hurdley Ltd, covering both Quality (ISO 9001:2015) and Environmental (ISO 14001:2015) management systems.

Organisational & physical boundaries: Single-site operation at 105 Hospital Street covering enquiry handling, estimating, order/contract review, purchasing, pre-press/studio, colour-managed digital printing, finishing (e.g., cutting, laminating, assembly), packing and despatch, with supporting functions (maintenance, calibration where applicable, training/competence, document control, IT/Workflow, and management activities).

Standards integrated: ISO 9001:2015 and ISO 14001:2015 within one IBMS.

Applicability: All employees, contractors under our control, and processes affecting product conformity and environmental performance.

Outsourced processes: Any specialist processes subcontracted are controlled through purchasing, supplier evaluation, and verification of outputs, and remain within the IBMS controls.

Non-applicable clauses: ISO 9001:2015 clause 8.3 (Design and development) is not applicable to this scope; we do not design customers' products. Pre-press/artwork checks and customer-approved minor adjustments are controlled but do not constitute design and development.

Environmental boundaries: The EMS addresses significant aspects arising from on-site activities (e.g., energy use, materials selection, waste generation and segregation, emissions from company-controlled transport/operations) and compliance with applicable legal and other requirements. Upstream/downstream impacts outside our direct control are considered where we can influence them (e.g., substrate selection, packaging).